

Mobile Banking



On top of your finances at all times

Make it easier for your customers to keep an overview of their assets and enable them to make payments and place stock exchange orders anywhere and at any time using their smartphones.

- In mobile banking, you offer your customers a comprehensive addition to internet banking. Your customers can conveniently carry out the most important banking transactions at any time using their smartphones (iOS and Android).
- Using our solution, your customers can retrieve useful information, such as your branches' addresses and opening times, the location of ATMs, emergency numbers and much more.
- With mobile banking, your business is present in the app stores of Apple and Google.
- Mobile Banking is integrated into the existing internet banking security infrastructure.

The Challenge

In internet banking, you already provide your customers with the possibility of flexibly executing banking transactions from the comfort of their homes. As a contemporary financial institution, you wish to offer your customers the additional option of executing the most important banking transactions on the go from a smartphone.

The Solution

With Netcetera's mobile banking, bank customers can access their assets, make payments, place stock exchange orders or contact the bank using the integrated mailbox at any time. Users can easily retrieve the location of the next ATM or branch and the correct emergency numbers for blocking cards in the public area of the app.

The mobile banking app is highly configurable, both in its look and feel as well as in its functions. It enables the bank to implement its own CI/CD and to independently update its own content such as news, locations, contact addresses, emergency numbers, etc., in a very simple way.

This is what mobile banking can do:

- Provide an overview of the assets, through to account and custody accounts statements
- Enable payment orders using a smartphone
- Support finding and trading securities
- Enable direct communication with the bank via the secure mailbox
- Display bank locations (branches and ATMs) in the form of maps and lists
- Provide information on emergency numbers and other contact possibilities
- Provide an exchange rate calculator and display the current exchange rates

As secure as Internet Banking

Netcetera's Mobile Banking is integrated into the existing internet banking security infrastructure. This allows the highest possible security combined with high ease of use on the mobile device, without the need of additional infrastructure.

Your Benefits with Netcetera's Mobile Banking

- Short roll-out period (time to market) thanks to a configurable standard product
- Marketing needs comprehensively covered: app store presence, key visuals, CI/CD adaptation, news channels and much more
- Autonomy in updating the content published for locations, services, emergency contacts, news, exchange rates, etc.
- Covers customer needs in the area of mobile banking comprehensively
- Expandable with individual developments
- High level of customer satisfaction thanks to user-focused operating concepts
- Little support work thanks to sticking with the intuitive operating concepts of smartphone operating systems
- Coverage of the leading mobile operating systems iOS and Android

